

Service and Support

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A.1 Siemens Service Center

Details regarding the design of this electrical machine and the permissible operating conditions are described in these instructions.

On-site service and spare parts

If you wish to request on-site service or if you require spare parts, please contact your local sales partner who establishes the contact to the responsible service center.

Technical queries or additional information

If you have any technical queries or you require additional information, please contact the Siemens Service Center.

Please have the following machine data ready:

- Machine type 1TA3142-8CU01-Z
- Motor number D1650704801 (example)

You can find this data on the rating plate of the machine.

Answers to frequently asked questions and the possibility of sending your questions to the service department can be found here (<http://www.siemens.com/automation/support-request>).

You can find your local contact partner here (<http://support.automation.siemens.com/WW/view/en/16604999>).

You can also directly call the following numbers.

Contact to central technical support

Europe and Africa

☎ +49 911 895 7222
✉ support.automation@siemens.com

Americas

☎ +1 800 333 7421
✉ support.america.automation@siemens.com

Asia/Australia/Pacific

☎ +86 400 810 4288
✉ support.asia.automation@siemens.com

A.2 Manufacturing location

This machine was manufactured

by	Siemens AG	in	Dynamowerk Berlin
	Process Industries and Drives		PD LD AP MG MF-DW
	Postfach 4848		Nonnendammallee 72
	90026 Nürnberg		13629 Berlin
	Germany		Germany
	European Union (EU)		European Union (EU)